WHAT'S NEEDED TO RUN THE STAYNTOUCH SERVICES:

StayNTouch: Security and best performance

StayNTouch is a cloud platform, as such in principle nothing is needed at the hotel to run our applications. All the hotel needs is a good internet connection. The more bandwidth, the better our products, Rover and Zest run. Here are some of the minimum's:

- At least 30MB download speed *(again, the more the better)*
- If via WiFi, ideally on a staff dedicated connection for Rover and Zest Station

Security and Payments

As it relates to payments and security, your mind can be at peace. The StayNTouch platform does not store any credit card details, but uses tokenization in partnership with Merchant Link and 3C Payments.

For payment we use MagTek secure swipe devices all with P2Pe as well as Ingenico's iCMP device also installed with P2Pe.

We are PCI compliant and certified through Security Validation (http://www.securityval.com/) a PCI council Qualified Security Assessor.

Tablet's and Desktops

As it relates to hardware clients, our platform runs on any standard desktop MAC or PC, as it relates to Rover we test our applications on both the Chrome and Safari browsers and expect those browsers always to be on the latest versions. If you must use Windows IE, please don't go below IE10.

If you have client PCs and MACs, we can run on them!

For iPad's, we run best on the latest iPad's, but do great on any iPad or iPad mini generation 2 or newer. While we are browser based, in order to for a hotel to take payments and create room key's from the iPad we install a small iOS app, iOS 10 or the latest iOS works best.

What are we build on and where are we hosted?

Our platform is build on a Opensource Technology Stack, we use Angular JS, Ruby on Rails and Mysql and PostgreSQL databases.

Our services and platform are hosted with Rackspace (www.rackspace.com)

For a hotel with serial or TCP/IP property interfaces (PMS hotels only):

If you have an older phone, PBX, doorlock or any other system that can only connect to our PMS via serial or TCP/IP, we must ask to you to purchase a dedicated Windows PC. It will be used to securely connect your legacy property system interfaces to our PMS. The specs for this machine are:

- Windows PC, with Windows 7 or higher, 8GB of ram and a 500GB hard disk, and of course a reliable and secure connection to the internet.